



Addison Auto Body Facility ratings 2014

	JAN	FEB	MAR	1st Q	APR	MAY	JUN	2nd Q	JUL	AUG	SEP	3rd Q	OCT	NOV	DEC	4th Q
No of cards returned to AAA	3	2	7	12	4	6	0	10	4	7	3	14	1	8	11	20
Approval Rating - %	100.0	100.0	100.0	100.0	100.0	100.0	#DIV/0!	100.0	100.0	100.0	66.7	92.3	100.0	100.0	100.0	100.0
% Rating Excellent	66.67	100.00	100.00	90.91	100.00	83.33		90.00	75.00	100.00	66.67	84.62	100.00	100.00	100.00	100.00
# Rating Excellent	2	1	7	10	4	5	0	9	3	6	2	11	1	8	11	20
% Rating Good	33.33	0.00	0.00	9.09	0.00	16.67		10.00	25.00	0.00	0.00	7.69	0.00	0.00	0.00	0.00
# Rating Good	1	0	0	1	0	1	0	1	1	0	0	1	0	0	0	0
% Rating Fair	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% Rating Poor	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00	0.00	33.33	7.69	0.00	0.00	0.00	0.00
# Rating Poor	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0
# No Opinion	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0

YTD
56
98.1
92.59
50
5.56
3
0.00
0
1.85
1
2